

PHC Hosts PhilHealth Policy Review and Update of Z Benefit Packages Among Contracted Hospitals

Francoise Mae A. Sarmiento, MD - Assistant Chair, Hospital Committee on Clinical Pathways

The Philippine Heart Center hosted the policy and implementation review of the Z Benefits for open heart surgeries last August 23, 2017. The meeting was led by the Product Team for Special Benefits of Philhealth, Dr. Mel Santillan.



Twelve (12) PhilHealth contracted hospitals for the Z Benefit packages for open heart surgeries were in attendance.

Dr. Santillan relived the journey and experiences on the PhilHealth Z Benefit packages for open heart surgeries since its launching last February 2013.

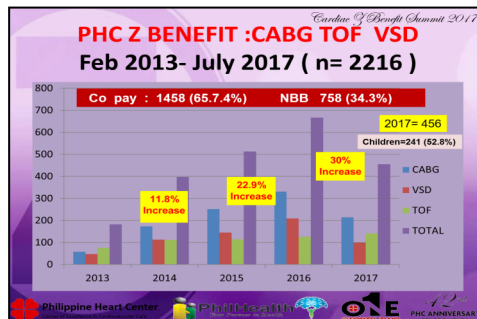
Dr. Gerardo S. Manzo, PHC Assistant Director for Medical Services, recalled the plight of the PHC since the launching of the three Z Benefit packages in the

center namely the elective Coronary Artery Bypass Graft (CABG) surgery, surgical correction of Ventricular Septal Defect (VSD), and total surgical correction of Tetralogy of Fallot (TOF).

Dr. Francoise Mae Sarmiento presented the PHC experience on the standard and expanded risk CABG surgery under the PhilHealth Z Benefit package.

The Z Benefit Package for the pediatric open heart surgeries (surgical correction of VSD and total surgical correction of TOF) was discussed by Dr. Juliet Balderas.

Four (4) PHC Regional Hospitals have been accredited for Philhealth Z Benefit: Southern Philippines Medical Center (Davao), Vicente Sotto Memorial Medical Center (Cebu), Northern Mindanao Medical Center (Cagayan De Oro), and Bicol Regional Training and Teaching Hospital (Legaspi).



SUPPLEMENTARY Newsletter

The Governance Journey

PHC Launches Strategy Map Refresh 2017-2022: BEYOND BETTER

Gerardo S. Manzo, MD - Assistant Director, Medical Services

Our PHC Journey towards Excellence continues. While there have been external drivers to our ongoing initiatives to ensure that the Philippine Heart Center remains a true center of excellence, we have never wavered from our primordial desire to be responsive to the health needs of the Filipino heart patients.

The mandate to serve as the public-sector face for the Philippines' medical tourism program was the initial trigger for the

collaboration with Accreditation Canada International whose primary thrusts aside from patient safety, includes more efficient use of limited public resources. Now, we are recognized as the only Philippine government hospital with international hospital accreditation. And our journey goes on this September 4-8, 2017 when we have our 3rd ACI survey.

Mainly in compliance with government regulations related to

the grant of the Performance-Based Bonus (PBB), which we truly deserve, PHC will have our first ISO 9001:2015 certification survey by year end 2017. Third party affirmations should encourage the more privileged patients to trust in the high quality of our health services. Those who can afford will get the best value care for themselves, while helping many marginalized patients.

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PHC -Chosen as APEX Hospital for Cardiac Specialty in the Country

Juliet J. Balderas, MD - OIC, Office of Strategy Management

Inspired by the Philippine Heart Center's regional cardiovascular missions, with the intention to develop Regional Centers to provide specialized cardiovascular care, the Department of Health (DOH) "All for Health Towards Health for All" program committed to develop specialty care for the three diseases – cardiac, pulmonary, and renal diseases on all regions all over the country. In the last quarter of 2016, all Regional Hospitals were met by the DOH to propose a Needs Assessment Evaluation for hospital upgrade of equipment and infrastructure to develop Regional Heart Centers, with Dr. Gerardo S. Manzo, as representative, a total of 18 Regional Hospital representatives attended the meeting and PHC was chosen as the APEX hospital for cardiac specialty in the regions.

As an Island of Good Governance, in 2013-2016, five Regional Hospitals have been developed and assisted by PHC namely : Southern Philippines Medical

One Regional Heart Center in All Regions by 2022

		REGIONS	
1975-2015	1	1	Ilocos
	2	2	Cagayan Valley
2017-2018	3	3	Central Luzon
	4	CAR	Cordillera Administrative Region
	5	NCR	National Capital Region
2019-2020	6	4A	CALABARZON
	7	4B	MIMAROPA
	8	5	Bicol
	9	6	Western Visayas
2021-2022	10	7	Central Visayas
	11	8	Eastern Visayas
	12	9	Zamboanga
	13	ARMM	Autonomous Region in Muslim Mindanao
	14	10	Northern Mindanao
	15	11	Southern Mindanao
	16	12	Central Mindanao
	17	13	Caraga
	18	NIR	Bacolod

Center (Davao—Region XI); Vicente Sotto Memorial Medical Center (Cebu-Region VII), Northern Mindanao Medical Center (Cagayan De Oro- Region X), Bicol Regional Training and Teaching Hospital (Bicol-Region V), and Mariano Marcos Memorial Hospital and Medical Center (Ilocos-Region I). A 5-year Memorandum of Agreement was created under

Dr. Manuel T. Chuachiaco Jr., Executive Director 2011-2016 to develop the Cardiac Specialty Centers. PHC sent a 20-man CV surgical missions in the last 3 years per region to assist their accreditation for the Philhealth Z Benefit program for Coronary Artery Bypass, Ventricular Septal Defect and Tetralogy of Fallot.

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Five Hospitals Join PHC's PGS Module in Healthcare- A Step to PGS Initiation

Glorylin Joy C. Carolino, MA Psy- OSM Project Development Officer III

institutions to embark on Good Governance thru the PGS. It is also a program to join the government and the Department of Health in the change agenda in healthcare. A total of 5 hospitals accepted the invitation to participate in the 3-day didactics and workshop sessions.

The 1st PGS Module was conducted on January 11-13, 2017 with 23 participants from Mariano Marcos Memorial Hospital and Medical Center and Navotas City Hospital. The 2nd batch was held on March 8-10, 2017 with 37 delegates from the neighboring specialty centers, the National Kidney and Transplant Institute, Lung Center of the Philippines, and Philippine Children's Medical Center. Each Hospital sent their 10-man OSM team and were challenged to join in the ISA PGS Initiation Revalida.

At the end of the Module sessions,

the participants were able to present their institution's PGS Roadmap and PGS Balanced Scorecard 2017-2022 to the expert panel headed by Atty. Alexander L. Lacson, ISA - President & CEO. Expert panel members include Mr. Christian P. Zaens, ISA- Executive Director, LTC Ruel G. Rombaoa (Ret), ISA Associate, Dr. Joel M. Abanilla, PHC- Executive Director, Dr. Gerardo S. Manzo, PHC- Assistant Director, Medical Services and Dr. Maria Linda G. Buhat, PHC- Assistant Director, Nursing Services .

Subsequently, PCMC successors successfully hurdled PGS Initiation ISA Public Revalida on June 21, 2017 and on their way to the 2nd phase- PGS Compliance stage on November 2017.



The Philippine Heart Center collaborated with the Institute for Solidarity in Asia (ISA) in spearheading the Best Practice Sharing initiative conceptualized by the Office of Strategy Management (OSM), the Governance in Healthcare: Performance Governance System (PGS) Module 1 to edify other healthcare

Beyond Better
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To further strengthen our commitment to serve more of our fellow Filipinos, PHC has audaciously embarked on a new Governance Strategy that vigorously promotes advocacies meant to reduce the burden of heart disease on a national level, and dynamically elevate the standards of care at the PHC to international best practice levels.

PHC serves as the prime mover to expand specialized heart care in all the regions all over the country. In the same breath, we seek to multiply the number of healthcare institutions that will embrace Good Governance principles which can withstand the test of time and periodic changes. Come November 2017 we will validate if our commitment to quality and governance are consistent with the final PGS stage of Institutionalization.

PHC will not settle for less. Our shared aspiration is to go Beyond Better. Our Filipino patients deserve nothing less than best quality healthcare that should be accessible to all, even the poorest of the poor.

PHC –Chosen as APEX Hospital...
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Each of the hospitals had PHC- trained cardiovascular specialists, and the hospitals sent nurses for free cardiovascular nurse training and critical care nursing. Missions were sponsored by the Mending Kids for operational expenses, Philippine Airlines for free airfare for the CV team, and Philippine Charity Sweepstakes Office and Philippine Health Insurance case rates for patient support.

At present, 4 Regional Heart Centers are accredited for Philhealth Z Benefit - Davao City, Cebu City, Cagayan de Oro and Bicol with a total of 119 cases done with 97% survival rate. This ensures sustainability of the program and promises free cardiac surgery all over the country for families with hospital income less than P50,000/ year.

Moving forward, 2017-2022, the PHC commits to develop cardiac centers all over the country in the next 5 years – “ONE REGIONAL HEART CENTER IN ALL 17 REGIONS BY 2022”. We shall expand partnerships towards collaborative researches and cardiovascular programs for better care and prevention of heart diseases.



PHILIPPINE HEART CENTER STRATEGY MAP 2017-2022

The Philippine Heart Center is the leader in upholding the highest standards of cardiovascular care, a self-reliant institution responsive to the health needs of the Filipino people by 2022

Vision



BETTER HEALTH OUTCOMES IN CARDIOVASCULAR DISEASES IN THE COUNTRY

HEALTHIER FILIPINO HEARTS

Position Philippine Heart Center as the leader in cardiovascular care at par with global benchmarks

Position Philippine Heart Center as the country's lead advocate in the prevention of cardiovascular diseases

PATIENT-CARE
Provide reliable patient care using multi-disciplinary best practice standards

EDUCATION
Replicate PHC expertise in cardiovascular care nationwide

RESEARCH
Prioritize research on primary and secondary prevention of RHD and CAD/IHD

ADVOCACY
Strengthen linkages with stakeholders and policy makers for policy advocacy

Develop the right competencies of teams involved in the priority cardiovascular procedures

Increase access to cardiovascular care by establishing an expansive regional presence

Upgrade hospital facilities for patients & employees safety and satisfaction

Provide technology solutions to support strategic requirements

Streamline procurement process for greater efficiency

Build a culture of prudent and efficient fund management

Promote Equitable Health Care Financing

Mission } We shall provide comprehensive cardiovascular care enhanced by education and research that is accessible to all

Core Values | PATIENT-FOCUSED CARE | COMPASSION | INTEGRITY | RESPECT | EXCELLENCE

Approved by:
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